

EMPOWER ERP SENDS BULK/SINGLE SMS TO CUSTOMERS/VENDORS/EMPLOYEES



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## INTRODUCTION

The EmpowerSMS application is sending SMS to the customer without any interactions. You can install this application on your Android Mobile Device (Ref. Compatibility Check) and start using the same by doing minimum configuration to connect the Cloud Empower ERP.

One time configuration has to do before send SMS/Email in EmpowerERP/Mobile.

### A. Empower ERP:

- 1) Activate mobile/Email in SMS Configuration window.
- 2) Enter Request User\* and Request User Password\* in Organization Info screen(For Mobile App Login).

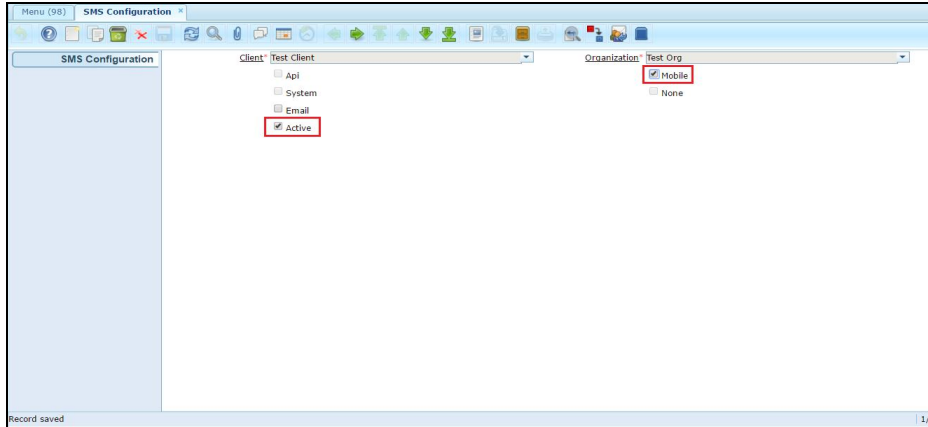
### B. Mobile:

- 1) Install EmpowerSMS on Mobile
- 2) Configure server
- 3) Enter user credentials

### C. Send Single/Bulk SMS/Email to Employees/Customer/Vendor groups from Empower ERP.

## 1 SMS CONFIGURATION IN EMPOWER ERP

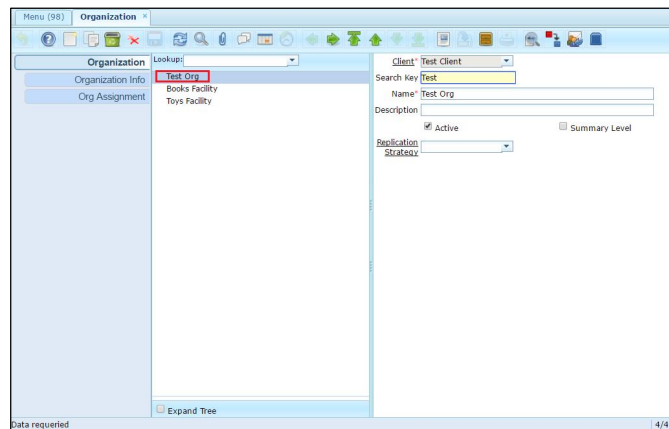
“SMS Configuration” window needs to update before sending SMS via Mobile in Empower ERP. Open “SMS Configuration” window using Lookup Box. Check “**Active**” and “**Mobile**” check Box and “Save” the window.



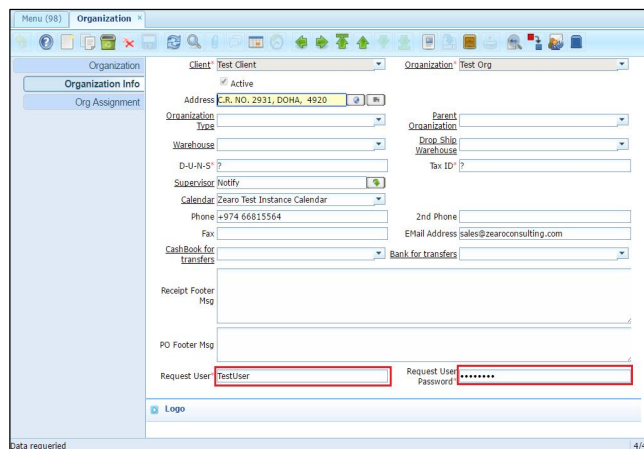
### 1.1 ENTER USER ID AND PASSWORD FOR MOBILE APP LOGIN

To send SMS, User need to enter Request User and Request User Password in Organization Info Screen.

- Open "Organization" window (Role: Admin) using Lookup Box.
- Select current Organization name. Screenshot below:



- ✓ Click on "Organization Info" tab.
- ✓ Enter Request User\* and Request User Password\*. Screenshot below.



## 2 INSTALLING EMPOWER SMS APP ON MOBILE

- System Requirements
- Installation Procedure

### 2.1 SYSTEM REQUIRMENTS


- Hardware: Internet enabled Mobile Phone Devices with Minimum 512 MB RAM, 50 MB storage space, SIM Card.
- Operating System: Android V 4.0 and above.

### 2.2 MOBILE APP INTALLATION PROCEDURES

#### Ensure the below points are considered before installing the application:

- Allow installation of non-Market apps enabled under settings
- Valid IMEI Number / Serial Number
- Available of Internet connectivity (Wi-Fi / Operator Network)
- Available of SIM Card

#### Installation Steps

- Download the Application EmpowerSMS.apk file from ZearoConsulting.com into your mobile.
- Click on the [EmpowerSMS.apk](#) to start the Installation on your device.
- The Application will be installed in a pre-defined location on the device.
- On completion of installation a confirmation message will be displayed on the device along with Open Application Option.
- Shortcut icon  will be displayed along with other application on Mobile. (Ref: fig 1.0)

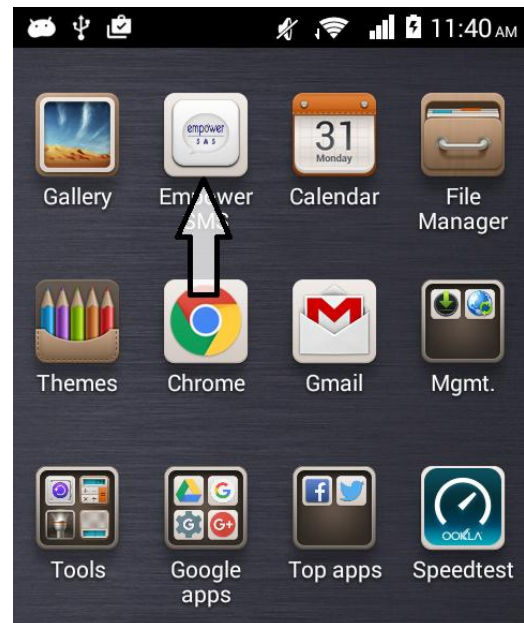


Fig: 1.0

- vi. Click on the Empower SMS Icon to launch the application and perform initial configuration for working on the application. (Ref: Fig 1.0)

### Application Configuration Settings

- i. On clicking the Empower SMS Icon, the login interface of the application will be opened for enabling organization authorized access.
- ii. Launching the application in first time it will show server configuration popup(Ref: Fig 2.0). User should enter the server details provided by ZEARO and connect to the server. Once server is connected popup will dismiss otherwise it will show the connection error (Ref: Fig 2.1).

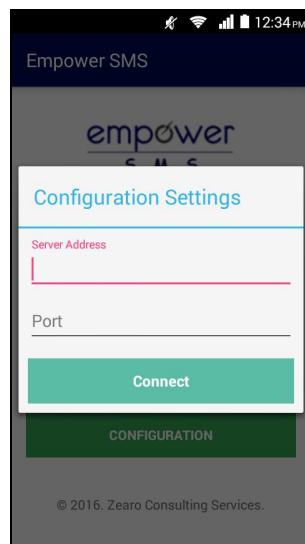


Fig 2.0

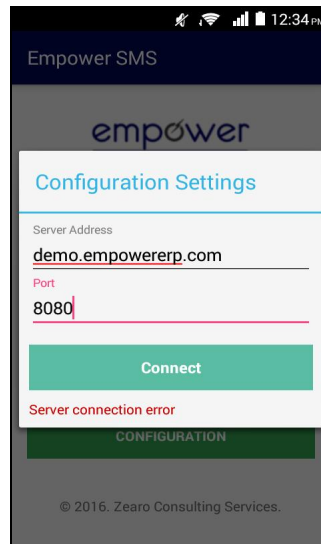


Fig 2.1

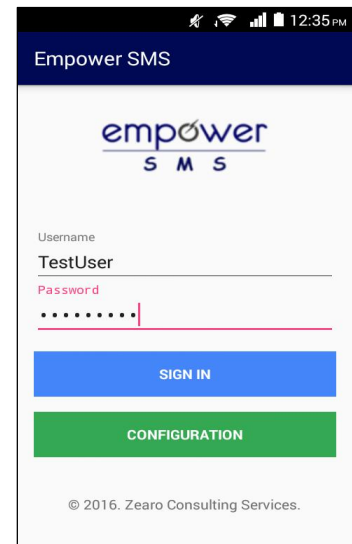


Fig 2.2

- iii. After server configuration user should enter login credential i.e **Request User** and **Request User Password** from **Empower ERP**(above). Click login button (Ref: Fig 2.2).

- iv. After successful login application will navigate to main page. After sending SMS from Empower ERP user can see the SMS process on this page. (Ref: Fig 2.3)

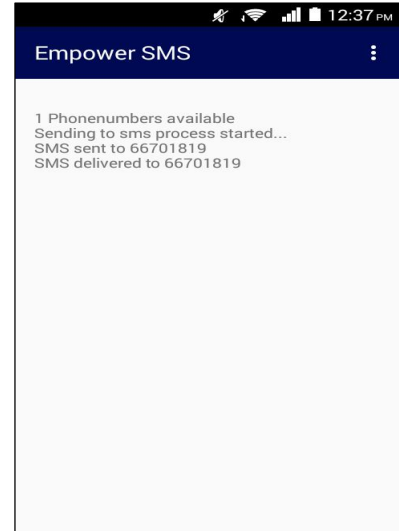
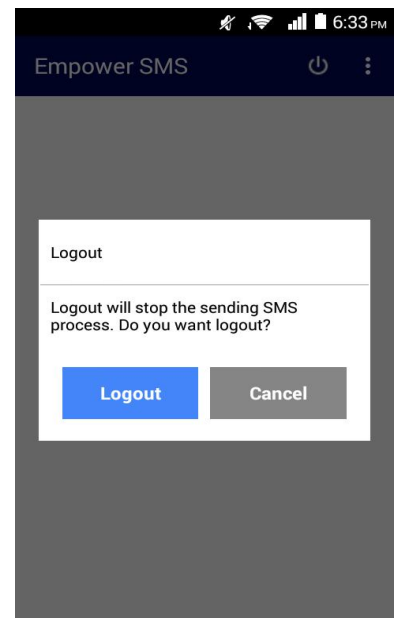


Fig 2.3

- v. If user wants logout the application click the logout button on action bar. Once user logged out the application, Application will not send the SMS.





### Working with EmpowerSMS on your Device

- On completion of successful installation and connection settings the application is now ready for usage.
- After successful login no need to view the application.
- Application will be running always background without battery drain. If user wants to see the SMS status, then launch the application and see the status.

### 3 SEND BULK/SINGLE SMS TO GROUP LIKE EMPLOYEES, CUSTOMERS AND VENDORS

- ✚ Open “Communication” window in Look up box.
- ✚ Click on New button on Tool bar.
- ✚ Select “SMS” check box.
- ✚ Enter body of the message in SMS Body textbox.
- ✚ Select “Remainder Type” on Drop-Down List box.
- ✚ Select “Message Type” on Drop-Down List box.
- ✚ Click on “Save” button in Toolbar. Note: Check the given details once.
- ✚ Click on “Complete” button.

The screenshot shows the 'Remainder Message' form in the Empower ERP system. The form is divided into several sections:
 

- Log:** Includes 'Email' (checked) and 'SMS' (checked) options. The 'SMS Body' field contains 'Test SMS...'. There are 'Log' and 'Notification' buttons.
- Frequency:** 'Start Date' is 03/30/2016 and 'Remainder Type' is 'Now'.
- Receiver Detail:** 'Message Type' is 'Customer - Employee' and 'Task Owner' is empty.
- Asset/Employee Related:** 'Asset' is 'TextAdmin' and 'Business Partner / Staff / Student' is 'TextAdmin'.
- Status:** 'Client' is 'Test Client', 'Organization' is 'Test Org', 'Character Count' is 12, 'Message Count' is 1, and 'Document Status' is 'Drafted'. There are checkboxes for 'Active' (checked), 'Processed', and 'Invalidated'. A 'Complete' button is at the bottom.